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September 27, 2023

Dear Printronix Partner,

We are pleased to announce our recent distribution partnership with ABA Moriah Corporation, headquartered in Warrenton, VA, as the exclusive Americas Parts Distributor. Under this partnership, ABA Moriah Corporation will act as the sole provider of Printronix Genuine Factory and Refurbished Spare Parts for our Printronix-branded Line Matrix and Serial Dot-Matrix Printers, serving customers in North and Latin America.

With over 40 years of field service and parts logistics experience, ABA Moriah Corporation possesses a distinctive level of qualification to serve the role of Americas Printronix Parts Distributor. This partnership will offer Printronix Partners several advantages including a dedicated sales and support team, extended operation hours and multiple well-stocked warehouses strategically located across the United States to optimize product accessibility and same-day order fulfillments.

As a trusted and reputable partner with a longstanding relationship with Printronix, ABA Moriah Corporation shares our commitment to delivering high-quality products and services. We are confident that this partnership will bring advantages to both our companies and, most importantly, to our highly valued customers.

Please join us in extending a warm welcome to ABA Moriah Corporation as our Americas Parts Distributor.

### **SPARES ORDERING PROCESS**

All sales orders for Printronix spare parts will transition to ABA Moriah Corporation effective immediately. Printronix will no longer accept nor fulfill any new spares orders received.

To ensure a seamless transition, there will be no changes to your existing partner discount on all spare products.

- All spare orders can be emailed directly to [parts@abamoriah.com](mailto:parts@abamoriah.com)
- Hours of operations: 8:00AM – 5:00PM (PST)
- Same-day order shipments
- Orders placed after 4:00 PM (PST) will be shipped on the following business day
- (2) US warehouse locations: East Coast and West Coast

SPARES PROGRAM CONTACTS



**ABA Moriah Corporation (HQ)**  
6585 Merchant Place, Suite 100  
Warrenton, VA 20187  
1-800-288-1188

**Spares Support**

**Name:** David Carrillo  
**Email:** [dcarrillo@abamoriah.com](mailto:dcarrillo@abamoriah.com)  
**Office:** (540) 349-3166 (ext. 121)  
**Mobile:** (714) 376-0226

**Spares Support**

**Name:** John Rodriguez  
**Email:** [jrodriguez@abamoriah.com](mailto:jrodriguez@abamoriah.com)  
**Office:** (540) 349-3166 (ext. 131)  
**Mobile:** (714) 944-2402

As always, thank you for your continued support and business partnership. Should you have any questions or require further information regarding this transition, please do not hesitate to reach out to us or ABA Moriah Corporation directly.

Best regards,

*Eddie de la Garrigue*

**Eddie de la Garrigue**  
**Sr. Director of Sales and Service, Americas**